

Guidelines for 30-day Unlimited Membership

1. Day one of the 30 days begins with the first day of classes attended OR 10 days after purchase, whichever comes first.
2. Students may attend ANY regularly scheduled class.
3. Students may attend as many classes as they wish while their 30-day pass is valid.
4. Each day on which at least ONE regularly scheduled class runs at the studio counts as one day on the pass.
5. Days that the studio is closed entirely (for holidays, etc.) do not count as part of the 30 days.
6. Students may place their pass on hold ONE TIME during the 30 day period for a maximum of 7 consecutive days to allow for vacations or sickness. The hold will commence on the day of notification, unless a later date is specified. The notification must be made through the "Pass Hold Request Form" via the Benders website or else in person at the studio. Passes cannot be put on hold retroactively.
7. 30 day passes cannot be shared with another person.
8. 30 day passes are not transferrable to another person.
9. 30 day passes are non-refundable.

Guidelines for 3-, 6- and 12-Month Unlimited Membership

1. Day one of the pass begins with the first day of classes attended OR 10 days after the day of purchase, whichever comes first, and continues for 3, 6 or 12 calendar months, as applicable.
2. Students may attend ANY regularly scheduled class.
3. Students may attend as many classes as they wish while their pass is valid.
4. Students may place their pass on hold for a maximum of 10 consecutive days to allow for vacations or sickness under the following guidelines:
 - a. ONCE for a 3 Month Unlimited
 - b. TWICE for a 6 Month Unlimited
 - c. THREE times for a 12 Month Unlimited

The hold will commence on the day of notification, unless a later date is specified. The notification must be made through the "Pass Hold Request Form" via the Benders website or else in person at the studio. Passes cannot be put on hold retroactively. The days on hold will be added on to the end of the pass.

5. Unlimited passes cannot be shared with another person.
6. Unlimited passes are not transferrable to another person.
7. Unlimited passes are non-refundable.

Guidelines for 20 or 40 Credit Pass Redemption

1. Passes NEVER EXPIRE until all credits have been used.
2. Passes are NON-REFUNDABLE.
3. Credit Passes may be shared ONLY if owner of the pass is present and gives verbal authorization for their pass to be shared with their guest.

4. Credit Passes are fully or partially transferrable to another person at any time with written authorization from the pass holder. Written authorization can be in the form of an email from the holder's registered email address or a completed transfer request form in person at the studio.